

What are Digital Study Models?

- Digital Study Models are replicas of a patient's teeth that doctors can view digitally. These models are used for patient records and submissions to Medicaid.

What can be used to create a study model?

- Alginate or PVS impression, stone models, and intraoral scans are all accepted by OrthoSelect.

What is the turnaround time for a digital study model?

- All cases are completed within 5-7 business days upon arrival at our lab. The sooner we receive your impressions/stone models/intraoral scan, the sooner the 5-7-day turnaround will start.

I will be shipping impressions/stones models. Any advice on shipping?

Alginate

- Because we recommend a **5-day alginate**, we advise that you send your impressions on the **same day** that they are taken.
- Wrap impressions in a **damp** paper towel (if too wet, it can damage impression).
- Add a cap full of alcohol to prevent freezing or mold from growing.
- Include bite registration.

Stone Models

- Wrap the upper and lower models **individually** in bubble wrap to prevent damage.
- Securely tape the bubble wrap so that it will not come undone while being shipped.
- Put the bubble wrapped models into the impression bag.
- Include a bite registration with impressions (see document "**Study Models Recommended Products**").

Tips to achieving high quality study models

- Use a quality **5-day alginate** (see document "**Study Models Recommended Products**").
- Include a **wax bite** with impressions (see document "**Study Models Recommended Products**").
- Attach **intraoral photos** to your online prescription form.
- **Always** check the quality of the impression. Ensure impressions are not too shallow or that the patient has bitten through the alginate (see document "**Achieving Quality Impressions**").

NOTE: OrthoSelect processes thousands of study models every month. Occasionally there are errors when uploading a study model to your account. We regularly run audits to catch and resolve these issues, but some cases get missed. **If a case is taking longer than expected, please call us at 866-695-3319 and we will resolve this issue.**