

SHIPPING STONE MODELS

In order to improve the quality of OrthoSelect's study models, we request that our customers help us by protecting their stone models that are being shipped to us. If any model we receive contains broken teeth, we will charge **\$15.00 per arch** to glue any arches or teeth back together.

Below are instructions to help you understand how to properly ship stone models.

How to Properly Ship Stone Models

1. Wrap the upper and lower arches individually in bubble wrap to prevent damage. Securely tape the bubble wrap closed so that it will not come undone while being shipped.



2. Place the bubble wrapped arches and bite registration in the impression bag. Insert the Rx form in the front pocket of the plastic bag.



3. Place the plastic bag inside a shipping box. Make sure to include extra padding inside the shipping box if necessary to prevent stone models from moving around while being shipped.



Example of Improperly Shipped Stone Models

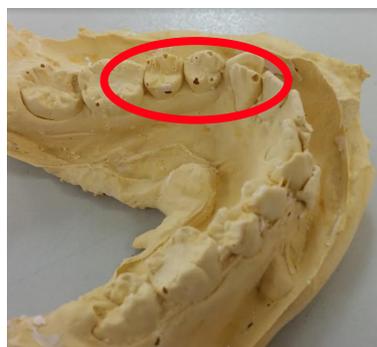
The stone arches below were shipped to us and arrived broken. These arches were packaged together in loosely wrapped bubble wrap which caused the models to hit together, thus breaking many



Holes in Teeth

In the examples below, the models arrived with holes in the teeth. Either the plaster was not mixed long enough to create a smooth consistency or liquid plaster was not run through all of the teeth. Also, when pouring up stone models, please use a debubbler (see "**Study Models Recommended Products List**") to spray inside of the teeth between the marks and grooves before running the liquid plaster through.

Note: Be sure not to use too much debubbler because that can cause the models to be porous.



Stone Models with Large, Bulky Bases

In the examples below, the models arrived with very thick and bulky bases. It takes our technicians a long time to grind the bases down before we can fit them into our scanners. Not only does this extra time slow down our workflow, but the weight from these models also increases our shipping costs.

We ask that you pour up using a smaller base or trimming the bases down before shipping. If the package weighs more than a pound and it requires us to grind down the base, there will be a charge of **\$15.00**.



If you need more impression bags and/or boxes, please email us at info@myorthoselect.com, or call us at 866-695-3319.